

Does your team's communication hinder or facilitate success?

Emotional Intelligence

SEMINARS AND TRAINING

Essential Interpersonal Skills for the Workplace

Do you find yourself reacting—rather than responding—to people and events? The quality of interpersonal relationships and communication in the workplace greatly impacts the morale, efficiency, and level of commitment in an organization. Emotional Intelligence offers a simple, easy-to-learn set of skills designed to move us out of reactivity loops and power struggles that hinder our collective success. We learn to draw on the valuable information imbedded in our emotions and create a range of options in any situation.

PRESENTERS

BRIAN JAUDON is an organizational consultant, mediator, and facilitator. He specializes in leadership coaching and training, team development, and conflict prevention and resolution. Brian is the developer of The Third Way, an innovative approach that identifies and renegotiates hidden motivators which drive behavior and strategies.

MARK DURHAM has conducted workshops for organizations and provided leadership development coaching since 1997. He is a licensed professional counselor, a college instructor in psychology, and a bereavement counselor with CarePartners Mountain Area Hospice of Asheville.

KEY ELEMENTS

- Learn core EQ competencies
- Become aware of your internal drivers
- Practice multi-level listening
- Understand the needs & values of others
- Create true rapport with colleagues & clients
- Create new strategies for current dilemmas

For more information: call 828.252.8449 or email brian@thethirdwayonline.com